

Neustar UltraDNS Customers Are Exceptionally Satisfied!

Enterprise Research Group recently interviewed more than 270 Neustar UltraDNS customers to gauge their level of satisfaction with the solution's performance, reliability, value, and features.

Customer Feedback

Reliable:

"UltraDNS has been rock solid for us and provides a very robust feature set."

"This is a service we just can run and forget about, as it is reliable."

"UltraDNS keeps our sites live, stable."

"Never had an issue with DNS since we started using your service."

Available:

"Secure, always available, easy to use, dependable."

"Zero technical and operational problems."

"100% availability No stakeholder impacting events."

"Great service allowing us to stay DNS nimble."

Support:

"Seamless transition from on-premise to Neustar's UltraDNS. Support teams have been fantastic."

"Never ran into an issue that tech support couldn't resolve."

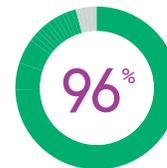
"I get excellent support every time from Neustar."

"Great and helpful technical and sales resources."

SURVEY RESULTS



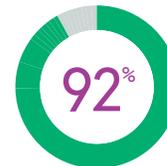
of customers are satisfied with UltraDNS as their secondary service



are satisfied with the basic managed DNS service



are satisfied with the performance of the service



are satisfied overall with UltraDNS



are satisfied with the reliability of the service



are likely to recommend the service

LEARN MORE

Upgrade your DNS service and satisfaction today. Neustar UltraDNS securely delivers fast and accurate query responses to websites and other vital online assets. UltraDNS includes a 100% uptime guarantee, built-in DDoS protection, DNS Shield - an award-winning proprietary network that enhances security and performance and is engineered to fit any organization's DNS needs.

Visit www.security.neustar/dns-services, or contact your Neustar representative for more information.

About Neustar

Every day, the world generates roughly 2.5 quadrillion bits of data. Neustar (NYSE: NSR) isolates certain elements and analyzes, simplifies and edits them to make precise and valuable decisions that drive results. As one of the few companies capable of knowing with certainty who is on the other end of every interaction, we're trusted by the world's great brands to make critical decisions some 20 billion times a day. We help marketers send timely and relevant messages to the right people. Because we can authoritatively tell a client exactly who is calling or connecting with them, we make critical real-time responses possible. And the same comprehensive information that enables our clients to direct and manage orders also stops attackers. We know when someone isn't who they claim to be, which helps stop fraud and denial of service before they're a problem. Because we're also an experienced manager of some of the world's most complex databases, we help clients control their online identity, registering and protecting their domain name, and routing traffic to the correct network address. By linking the most essential information with the people who depend on it, we provide more than 11,000 clients worldwide with decisions—not just data.

More information is available at

www.home.neustar